HEADLINE FINDINGS

TERTIARY STUDENT EXPERIENCE IN AUSTRALIA
(Higher Education, Vocational Education and Training and English language courses)

- **92%** Arrival Satisfaction
- **89%** Living Satisfaction
- **87%** Learning Satisfaction
- **90%** Support Satisfaction

**OVERALL SATISFACTION: 89%**

TOP FIVE FACTORS FOR DECIDING TO STUDY IN AUSTRALIA

1. **95%** Reputation of the Qualification
2. **94%** Reputation of Education System in Australia
3. **93%** Personal Safety and Security
4. **92%** Quality of Research
5. **92%** Reputation of Higher Education Provider

74% of respondents said Australia was their first choice for overseas study.

AUSTRALIA COMPARED WITH THE WORLD

- **SATISFACTION WITH LEARNING:** AUSTRALIA 87.4%, OTHER COUNTRIES* 87.3%
- **SATISFACTION WITH LIVING:** AUSTRALIA 89.0%, OTHER COUNTRIES* 87.3%

*Satisfaction scores are the proportion (%) of students surveyed who were satisfied or very satisfied with particular aspect of their experience in Australia.

SATISFACTION HAS GROWN WHEN COMPARED WITH THE 2014 SURVEY

<table>
<thead>
<tr>
<th>Aspect</th>
<th>2016 Survey</th>
<th>2014 Survey</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arrival</td>
<td>89%</td>
<td>88.3%</td>
<td>0.7%</td>
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<tr>
<td>Living</td>
<td>90%</td>
<td>89.4%</td>
<td>0.6%</td>
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<tr>
<td>Learning</td>
<td>91.8%</td>
<td>91.9%</td>
<td>0.1%</td>
</tr>
<tr>
<td>Support</td>
<td>90%</td>
<td>89.6%</td>
<td>0.4%</td>
</tr>
<tr>
<td>Overall</td>
<td>89.3%</td>
<td>88.9%</td>
<td>0.4%</td>
</tr>
</tbody>
</table>

*International Student Barometer (incorporating scores from hosting countries including USA, Canada, UK and New Zealand).