



Education Agents Data Project

Recognising the contribution of education agents to Australia's international education

The Department of Education and Training will give all CRICOS registered education providers access to reports about the education agents they engage to recruit overseas students.

This will help providers better understand the enrolment and visa outcomes of education agents they work with. It will result in the vast majority of education agents being recognised for their high quality and the important contribution they make to Australia's international education sector.

The department is committed to continuing to improve the transparency of the role that education agents play within the international education sector, and will work with sector stakeholders to ensure unintended consequences do not occur as a result of data sharing.

What do providers need to do to access the reports?

All providers' CoE administrator users can request access from their "Change my Details" page in PRISMS to access reports.

Please refer to the International Education Agents - Frequently Asked Questions (FAQ) <http://internationaleducation.gov.au/Regulatory-Information/Pages/Education-Agents-FAQ.aspx#ProviderReports> for more information about the agent performance data reports.

What do the reports look like?

Performance reports break down enrolment and visa outcomes for overseas students recruited through a particular education agency. These outcomes include whether a student went on to:

- successfully complete their enrolment
- have their visa application refused or their visa grant cancelled
- transfer to another provider
- notify early cessation of their studies
- have their studies terminated for non-payment of fees or disciplinary reasons
- be reported for unsatisfactory course progress or course attendance
- defer or suspend their studies

Education providers can only see reports for their own students recruited through education agencies. Providers will not see information about students from other providers. Report data is based on an education agent being recorded against a student’s Confirmation of Enrolment (CoE) by the provider. When analysing the reports, providers should also note that education agents cannot directly control student and visa outcomes.

What are the next steps?

Agency performance reports including visa outcomes will be available to providers through PRISMS in May 2018.

Medium term – The department will continue to work with key stakeholders to explore options for further transparency including options for publishing student enrolment and visa outcomes by agency.

The majority of this work is expected to be completed by late 2018.

How can providers or agents engage with the department?

The department is committed to engaging with education providers and agents as it improves on current data sharing. Future enhancements to the performance reports will be carefully tested with education providers and agents.

Any feedback, concerns or suggestions can be sent to prisms@education.gov.au.